# Interview Questionnaire Conducted by the Advisor

This questionnaire is designed to gather feedback from learners a few days or weeks after they have received educational counselling. Your responses will help us understand the long-term impact of the counselling and improve the services we offer.

Your insights are valuable and will be kept confidential.

## General Information

|  |  |
| --- | --- |
| Gender | ☐ Male ☐ Female ☐ Other |
| Age | ☐ <50 ☐ 51-55 ☐ 56-60 ☐ 61-65 ☐ 66-70 ☐ 71-75 ☐ 76-80 ☐ >80 |
| Employment Status | ☐ Employed ☐ Unemployed ☐ Retired ☐ Upskilling |
| Education Level | ☐ Primary ☐ Secondary ☐ Higher ☐ Other |

## Feedback on the Counselling Service

Please rate the following statements based on your experience, using the scale provided.

Scale: 1 = Strongly Disagree, 5 = Strongly Agree

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Criteria | 1 | 2 | 3 | 4 | 5 |
| I was able to apply the advice provided during the counselling sessions. | ☐ | ☐ | ☐ | ☐ | ☐ |
| The counselling helped me make informed decisions about my education. | ☐ | ☐ | ☐ | ☐ | ☐ |
| I feel more confident in pursuing my educational goals. | ☐ | ☐ | ☐ | ☐ | ☐ |
| The advice provided has positively impacted my life. | ☐ | ☐ | ☐ | ☐ | ☐ |
| I would recommend this counselling service to others. | ☐ | ☐ | ☐ | ☐ | ☐ |

## Open-Ended Questions

1. What specific advice or strategies from the counselling sessions have you found most helpful?

2. Were there any challenges or difficulties you faced in implementing the advice provided? If so, please elaborate.

3. How could the counselling service be improved to better meet your needs?